MONDAY 5 SEPTEMBER 2016

At a meeting of LERWICK COMMUNITY COUNCIL held in Town Hall Chamber, Town Hall, Lerwick, at 7.00pm

<u>Members</u>	Mr J Anderson Ms K Fraser
Mrs A Simpson Mr E Knight	
Mr A Wenger	Mr D Ristori
Mr A Johnson	
Ex-Officio Councillors	
	Clir A Michart

Cllr M Bell Cllr M Stout Cllr A Wishart

Additional Co-opted Members

Miss Eve Thomson

Mr Tommy Carroll

In Attendance

Ms Kathleen Carolan, Director of Nursing & Acute Services, NHS Shetland Mr Simon Boker-Ingram, Director of Community Health & Social Care, NHS Shetland Mr Neil Hutcheson, Engineer, Roads Department, Shetland Islands Council Mrs M Sandison, Clerk to the Council

<u>Chairman</u>

Mr J Anderson, Chairman to the Council presided.

09/16/01 <u>Circular</u>

The circular calling the meeting was held as read.

09/16/02 Apologies for absence

Apologies for absence were received from Mr A Carter, Mr S Hay, Mr M Peterson, Cllr J Wills and Cllr C Smith.

09/16/03 <u>Minutes</u>

The minutes of the meeting were approved by Mr D Ristori and Mr J Fraser.

09/16/04 Business Arising from the Minutes

July Apologies – Mr Knight pointed out that Mr A Carter had been noted in apologies, but was down as approving the Minutes.

Cllr Stout mentioned that he had been present at the July meeting.

The clerk apologised and said that she would make the necessary changes.

Mr Fraser asked if his comment on page 6 could be deleted. (Action: Clerk to the council)

Mr Anderson welcomed two students to the meeting as Additional Co-opted Members, Miss Eve Thomson and Mr Tommy Carroll. He introduced himself and invited members to do the same.

09/16/05 **Police Scotland Monthly Report** No report was available.

Additional Agenda Item

<u>Developing a model of Community Rehab – Kathleen Carolan, Director of Nursing &</u> <u>Acute Services and Simon Boker-Ingram, Director of Community Health & Social Care</u>

Mr Anderson welcomed Ms Carolan and Mr Boker-Ingram to the meeting.

Ms Carolan thanked the community council for their time and said she would like to give a short overview of a proposal to extend the intermediate care team provision of care in the community and residential settings. Diagrams were passed around showing how the structure might work and enhance the service.

Mr Boker-Ingram said that old peoples care had been shifting over the years. The last seven years had seen the closure of Montfield Hospital in 2010, followed by Viewforth. Care of people in their own homes had been increasing over a number years. This had allowed them to look after more people in the community, particularly those with dementia. There was a lot more opportunities. Half a million pounds had been invested over the last couple of years to develop intermediate care in people's own homes with timely discharge from hospital, patients receiving physiotherapy and occupational care in their own home. They were working with housing and adapted housing, allowing people to stay in their own house as long as possible. He said that King Eric House was a success.

He said that Shetland was doing really well, with statistics showing care in community over the last six months happening ninety two point three percent of the time. It was a clear indication they were doing well. Discharge from hospital during 2015/16 showed the best improved partnership with a discharge rate that had been cut by fifty nine percent.

Mr Boker-Ingram summed up the situation they had arrived at and the choices to be made. The decisions were based on having no unused hospital beds, the investments made up to that point in time and the financial pressures they were under. Opportunities were available to continue funding and make efficiencies. They proposed to reduce by six beds and continue funding intermediate care in the community.

Cllr Wishart said that the issue had been in the public domain for some time. He wanted to approach one aspect, the closure of Ronas Ward. He suggested that it would be a cause of concern and unease and asked about hospital care in the intermediate phase between treatment and discharge where people were in Ronas

Ward. He asked if there was not room in Ronas Ward would the patients go back into Ward 3.

Ms Carolan replied that was correct. What they are proposing at this time was that when the patient is medically suitable, the intermediate team is available to provide care in a variety of different settings, giving wider possibilities. There will be some people that have a little longer stay in the acute ward, but the intention will be to let them have support as soon as possible.

Mr Anderson asked what type of recovery.

Ms Carolan replied that there had been forty two people in the rehabilitation unit over the last twelve to eighteen months. The type of conditions seen were largely strokes, falls, cardiac problems requiring a level of medical assessment and minimal care. There was usually an opportunity to enter the community setting quicker.

Cllr Wishart enquired if that meant they would not stay in Ronas Ward any longer than necessary.

Ms Carolan said that it could be quicker level of support, based on the multidisciplinary care.

Cllr Wishart enquired about the service provision outside of Lerwick.

Ms Carolan replied that initially it was only for those residential in the Lerwick area. People out-with Lerwick would be decided on in a case by case basis. The second phase would be how to replicate the level of service to other areas.

Mr Boker-Ingram wanted to give reassurance that each individual would be medically stable before being discharged from hospital. They did not want patients to be kept in hospital any longer than necessary there was a need to rehabilitate.

Cllr Wishart asked about people recuperating in residential care and asked if they would have to pay for the care themselves.

Mr Boker-Ingram replied that after eight weeks they would have to contribute, but in reality four to six weeks was the maximum rehabilitation. He explained that some people would be able to go directly home, when providing more reablement in people's homes.

Ms Carolan said that a typical stay was thirty nine days on Ronas Ward with only four patients having stayed longer, these having particular care needs. They expected the majority to move from one setting to another.

Mr Anderson enquired about the four people, having stayed perhaps thirteen weeks would they then have to pay for five weeks of care.

Ms Carolan replied that it would depend on the details, so she couldn't say or not. She was not sure if the four went home. After residential care for the first eight weeks, there would be discussion at the end of that with the intermediate care team and care

services could then be supported in their own home. She reported that seventy percent of patients had gone from hospital to home.

Mr Anderson enquired about the cost of residential care.

Mr Boker-Ingram replied that if they can afford it, then nine hundred to one thousand pounds a week.

Mr Anderson commented that it was a significant amount. He enquired about the capacity for residential care places been available in places other than Unst, if Ronas Ward was not been used.

Mr Boker-Ingram he replied that a placement in Unst was within Shetland. This was the reason they had invested in the intermediate care plan and far more could be achieved with this model of support for people in their own homes. They had seen the success of this in Lerwick. It is about the most appropriate place at right time for each individual to be.

Mrs Simpson said she was in favour of people going home and asked if there would be sufficient staff, and the same level of care.

Ms Carolan said that if someone was admitted to hospital following a stroke for instance, they would ask what their wishes were. The care people needed was already deliverable by the care services and all types of care in hospital were manageable in a care setting. Senior nurses were around three times a week and in Montfield everyday including therapists. The same as is delivered in the daytime on Ronas Ward. They were happy to provide that same level of care. The doctor to this team would improve communications between the team and the patients regular GP.

Ms Simpson enquired if this would be one of the existing doctors from the health centre.

Ms Carolan said that it would be a specialist interest role and had been advertised.

Cllr Wishart suggested that more pressure would be put on Montfield Care Home.

Mr Boker-Ingram replied that they would utilise it for what it was intended to be for. It would mean a more rapid through-put than the other care centres, and once people improved they can then go home. They proposed to offer support in Montfield with supply of the reablement program including physiotherapists and occupational therapists and funding support staff.

Cllr Wishart asked if this would not be eating into services.

Mr Boker-Ingram said that it was about investing in the right places and how this will be better for Shetland. It was about getting the very best for residents, offering excellent care, with the need to make efficiencies, and continue a model that was self sustaining.

Mr Fraser said he could see a need for the practice manager post at the Lerwick Health Centre.

Mr Boker-Ingram agreed and said that the post was to be advertised.

Mr Anderson asked if there was to be a decrease in number of beds.

Ms Carolan replied that there was to be a six bed reduction. They currently had twenty two acute medical beds, twenty two acute surgical beds, two HG beds, six rehab beds and five midwifery beds. She said that there was only eighty per cent hospital occupancy. The proposal was that when the team was established, they would not be using the six beds. This has been discussed with staff groups, and the Ronas team. They wanted to retain the expertise, knowledge, skills.

Mr Anderson asked if there would be any staff redundancies.

Ms Carolan replied that therapy staff would be needed for the intermediate model to be delivered, so staff would be retained. No redundancies would be made and reemployment will be offered in other positions.

Ms Carolan and Mr Boker-Ingram left the meeting at 7.40pm

09/16/06 Lerwick Town Centre Pedestrianisation – Mr Neil Hutcheson, Engineer, Roads, SIC

Mr Anderson welcomed Mr Hutcheson to the meeting.

Mr Hutcheson said he would talk through the current regime and recommended amendments. He read through highlighting the proposed changes and reasons for them.

Mr Anderson asked if there would be no longer public parking outside the Royal Bank of Scotland.

Mr Hutcheson replied that there would be no parking except for disabled parking which would have no limitations.

Mr Wenger enquired asked if there would be no access to general traffic in that area.

Mr Hutcheson said there would be no access between 1130am until 5pm. It was easier to have one regime for the entire length of the street and it would make enforcement easier.

Mr Wenger raised concern for the two-way traffic and the effect on business premises on that corner area of the street.

Mr Hutcheson said that it was just an option that was proposed. It was open for discussion. It had been raised before by stakeholders. He commented that the tabletop crossing would become more of an option. They were waiting for feedback from Living Lerwick and also the community council.

He went on to say that the option of two-way traffic from the Market Cross to Church Road with one point of entry would mean getting rid of the through traffic. He said that the 20mph zone for crossing, and raised table top idea would better connect two sides of Commercial Street.

Mrs Simpson asked how it would be enforced as very little regard was shown at the moment. Signs were not paid attention too and it was difficult without a traffic warden.

Mr Hutcheson explained as part of consultations with Police Scotland, the proposals would make it easier to enforce and the public to follow. Traffic would only be going north on the street from Market Cross and stopping the traffic coming in at Church road would make it easier to deal with. The parking regime was to be extended to three hours. The Police were committed to trying their best and have been doing that.

Cllr Stout said that there had been an increase in enforcement and the local police were trying to help.

Mr Ristori said that he was keen to see Zebra Crossings used more and asked if they were planning to replace any crossing this could be considered.

Mr Hutcheson replied that this could be looked at.

Mrs Fraser asked about the proposed 20mph areas and if humps on the road would be used.

Mr Hutcheson responded that speed cushions would be used from Church Road all the way to Home Furnishing.

Mr Anderson asked if the recent two way traffic had caused any more incidents on the street and if it had reduced the level of traffic.

Mr Hutcheson said he had no reports or figures to use for answering the questions, but he thought that the traffic had been very much reduced in the area.

Cllr Stout said there was concern that business may have been reduced on the street, but he was not sure if this would be an issue with the proposed scheme.

Mr Anderson proposed that they had no objections to the standardisation of the proposals from Stouts Court to Harbour Street. He asked if all were happy.

No objections were raised.

Mr Wenger was not sure that the two way traffic from the Market Cross would be a good solution.

Cllr Stout commented that the ability to collect parcels from the Post Office would require some level of access.

Discussion took place on available parking in the area and dedicated parking for those of limited mobility. Some concern was expressed for pedestrian safety on the corner of Anderson and Company.

Mr Anderson enquired if there were any updates on the Pelican Crossings.

Mr Hutcheson replied that they had been disappointed with the new units that had been purchased at great cost. All the LED units had been found faulty. Correspondence had asked the suppliers to supply and fit new ones. They had arrived in a week.

Mr Ristori suggested that the recent job of tarring roads had not allowed the tar to set for at least six hours. He felt it was a shame that they had not closed roads for the time needed and why small side roads had needed to be open straight after.

Mr Hutcheson replied that one hour was all that was needed for the tar to harden.

Mr Ristori reported that workers near the Clickimin Centre had been scrapping tar off vehicles tyres after it had been torn up.

Mr Hutcheson informed members that the tar had come off the back of the spreading machine when it was manoeuvring. It had been difficult to keep the roads clean, but follow up with a road sweeper was being done.

Mr Ristori asked if the small side roads could not close for a period of time.

Mr Hutcheson explained that the microsurfacing had allowed thirty roads to be done rather than the one that could be expected annually. It was a useful treatment that prevented further deterioration of the road.

Cllr Stout said that the resurfacing works had been a cost effective way of doing the roads. He said microsurfacing was very different and allowed roads to be successfully upgraded.

Mr Anderson thanked Mr Hutcheson for coming to the meeting. (Action: Clerk to the council)

Mr Hutcheson left at 8.20pm.

09/16/07 <u>Correspondence</u>

7.1 Lerwick Pedestrian Crossings (As discussed above).

7.2 Roads – Place Names Reply Noted.

7.3 Shetland Environmental Awards 2016 – Shetland Amenity Trust Noted.

7.4 OSCR reply – Thomas Carson – Compliance & Investigation Team Noted.

7.5 Clickimin Bins – Magnus Malcolmson

Mr Anderson commented that the situation may be looked at again once the school was up and running and it was seen where school kids were going for their dinner.

7.6 Mr Michael Stewart – Planning 2016/003/PPF Noted.

7.7 Changes to pre-application service – Iain McDiarmid Noted.

7.8 Hillhead Railings – Mr Dave Coupe

Mr Ristori suggested that it may be something the community council could take on.

Mr Anderson remarked that it may turn out to be rather expensive, but they would write and ask about future proposals.

Mr Coleman pointed out that they may not be aware of the full extent of the project. (Action: Clerk to the council)

7.9 Lerwick Boating Club – Grant Acknowledgement – John Manson, Commodore Noted.

7.10 Tesco Car Park Flooding – Neil Connell, Manager, Tesco Noted.

7.11 Relay for Life – Martin Henderson

Mr Ristori agreed to represent the community council at the Relay for Life Thank You Night, as he already had plans to attend.

7.12 Scottish Heritage Awards 2016 – The Scottish Civic Trust

Mr Anderson informed members that a reply had been received informing us that our nomination had been unsuccessful.

7.13 Scottish Rural Parliament – Get Campaigning

Mr Anderson commented that the information was interesting, but the deadline for the survey had now pasted.

7.14 Welcome to Shetland Sign

Cllr Bell acknowledged the letter from Mr Dave McDonald and remarked that perhaps the need for translation of the motto might be something to consider.

Cllr Stout mentioned the fact that Latin was used in many places.

Mr Anderson suggested that we approach Shetland Amenity Trust for a plaque with the translation.

(Action: Clerk to the council)

7.15 Funding Opportunities – Big Lottery, Community Assets, Tesco & Various

Mr Anderson asked if any members were keen to attend the Big Lottery sessions.

Members were unavailable, but the clerk agreed to attend one of the sessions.

Mr Ristori pointed out the railings at Hillhead could be a possible project. (Action: Clerk to the council)

09/16/08 Financial Report

8.1 Core Funding Financial Report 31st August 2016

Mr Anderson explained to the new student members how the community council and other community councils were funded. He mentioned how funds were distributed with the community distribution funding and success of 'Loot for Lerwick' participatory budgeting event that had taken place earlier in the year.

09/16/09 Planning Applications

9.1 2016/267/PPF – To create a community garden area and playground – Park Lane, Lerwick, Shetland ZE1 0EJ – Mr A P Sandison

Members were informed that this application had been withdrawn.

9.2 2016/266/PPF – Construction of workshops, stores and offices with external yard storage, car parking and container storage – North Gremista Industrial Estate, Lerwick, Shetland ZE1 OPX – L&M Engineering (UK) Ltd No objections. (Action: Clerk to the council)

9.3 2016/299/PPF – Change of use from non-domestic building to a dwellinghouse – 3 Church Road, Lerwick, Shetland ZE1 0AE – Mr Jed Westmoreland No objections. (Action: Clerk to the council)

9.4 2016/316/PPF – Change of use from office to residential accommodation – 34 Market Street, Lerwick, Shetland ZE1 0JP – Mrs Inga Irvine

Discussion took place regarding the lack of distance between the properties. No objections. (Action: Clerk to the council)

9.5 2016/329/PPF – To change use from office to pharmacy – Kantersted Road, Lerwick, Shetland ZE1 ORJ – WHB Sutherland Ltd No objections. (Action: Clerk to the council)

09/16/10 Any Other Business

Railings at Islesburgh Community Complex and Flower Park

Mr Fraser suggested that the railings at the Islesburgh and Jubilee Park were in need of painting and might be suitable tasks for the Bridges Project. It was agreed to write and ask about plans/budget for painting. (Action: Clerk to the council)

Smelly drains at Freefield/Burgh Road

Mr Fraser complained about the smell coming from drains in the Freefield/Burgh Road area.

Mr Anderson agreed that we contact Scottish Water.

(Action: Clerk to the council)

Bowling Green

Mr Fraser commented on the state of the bowling green saying it was the 'flagship' of Lerwick and that something had to be done to rectify it.

Cllr Wishart said that we might like to research the situation before making a comment.

(Action: Clerk to the council)

Parking at Gressy Loan

Mr Knight asked if they could clarify the parking situation at the top of Gressy Loan. It was currently used by caravans over the winter, buses, and provision for funeral parking.

Cllr Stout remarked that there may be no parking restrictions in place, but maybe a bit of community pressure would sort the situation.

Mr Anderson agreed that they write and ask for clarification.

(Action: Clerk to the council)

Cycle Leaflets

Mr Wenger asked if we could find out about the distribution of the cycle leaflets. The clerk informed members that we had enquired recently and been told they were to be distributed around, but she would follow-up on that. (Action: Clerk to the council)

Welcome from the Sea Leaflet

Cllr Wishart commented that the tourist map with the ariel 3D picture of Lerwick made it difficult for tourists to find their way around. Mr Wenger said that he thought it was produced by the Lerwick Port Authority. It was agreed to find out about the leaflet.

(Action: Clerk to the council)

There being no further competent business the meeting concluded at 9.15pm. *Minute ends.*

MR J ANDERSON CHAIRMAN LERWICK COMMUNITY COUNCIL

Chairman.....

Date.....